

Privacy Policy

ICT Wealth is committed to your privacy protection, and to compliance with all Australian laws in relation to privacy.

In order to provide personalised financial advice and mortgage broking services to you, we may need to collect a variety of identification, financial, and lifestyle details. We will only collect information that is relevant and required for the scope of service we are providing to you.

We typically collect this information from you via face to face interview, phone calls, and emails. We may also collect information from other relevant organisations that hold information about you, if you provide us with specific authorisation to do so.

Information held by us is stored in secure IT systems and/or locked filing cabinets.

In the course of providing our services to you, your information may be disclosed as needed to:

- The specific financial product providers we research and recommend to you.
- Reputable third party businesses subject to Australian privacy laws, that we contract for specialist support services.
- Government regulators we are subject to.

It is important the information we hold about you is accurate and up to date. If you would like to access and/or correct the information we hold about you at any stage, please call us on 02 8078 4583.

If you wish to make a complaint about any breach or potential breach of your privacy rights please contact us in writing at 3 Spring St, Sydney NSW 2000. We will endeavour to resolve your concerns as quickly as possible. If you are not satisfied with the outcome after 30 days, you are entitled to lodge a complaint with the Office of the Australian Information Commissioner.